



MicroContact AG

Fax Nr. +41 62 285 80 23 / E-mail: support@microcontact.ch

Please complete the form and return it by fax or e-mail to the above address!

To be completed by the customer:			
Customer:		Requested by:	
Direct dial:		E-mail address:	
Date:			
Property/Type		Serial number:	
SW name/version:			

Description of enquiry:

The actual expenses incurred are calculated on the basis of support report QCL 03 18 and, if necessary, charged to the customer's support service.

Billing rates	
Software	CHF 190 / h
Hardware	CHF 160 / h

I hereby place a binding order for support contact.
Date / Customer signature:

MicroContact AG internal		
Ticket ID:	Editor:	Date received:

Original route	Employee	Sales			
Distribution copies					
Key:  = Responsible for creation and distribution of copies /  = Responsible for keeping the original					